



Frequently Asked Questions – FAQs

Hawk Ridge Systems welcomes Quest Integration!

September 2020

Hawk Ridge Systems is pleased to welcome Quest Integration customers to the Hawk Ridge Systems family. We prepared a short list of frequently asked questions (FAQs) to help you understand how this change may impact you. Please feel free to give us a call or send us an email.

Contact Information:

Quest Integration - 208.777.4720 or davidm@qintegration.com

Attn: David Minerath, President, Quest Integration

Hawk Ridge Systems - 877.266.4469 or kimberlye@hawkridgesys.com

Attn: Kimberly Enright, Vice President of Marketing

How will this impact me?

It is business as usual at both Quest Integration and Hawk Ridge Systems. You can expect little or no change in your current partnership with Quest. The team will become a part of Hawk Ridge Systems and the offices will remain in place. Your Quest account management team will stay the same but will now have additional resources available from Hawk Ridge Systems.

When does this take effect?

The merger was announced to the Quest Integration team by David Minerath, President of Quest and Dale Ford, President and CEO of Hawk Ridge Systems at the Quest office in Post Falls, Idaho on Tuesday, September 1st. The communications to customers, partners and employees will take place during the first weeks of September.

What additional value does Hawk Ridge Systems offer my company?

Over the next few weeks, we will be working to introduce Hawk Ridge Systems to you. One of the key advantages of the combined company is that Quest customers will now have access to the vast resources and expertise that Hawk Ridge Systems offers. With product management teams focused not only on 3D design tools, but on advanced analysis, data management, manufacturing and cloud software, Quest customers can now leverage the experience of an even deeper pool of technical talent. Accessible through your local Quest account teams, an extensive portfolio of solutions and services are now available to Quest's customers.



With the addition of the Quest offices in Post Falls, Idaho, Seattle, Washington, and Richland, Washington, Hawk Ridge Systems expands its footprint to include 22 offices in the U.S. and Canada. Products and services include SOLIDWORKS, CAMWorks, 3DEXperience, 3D printers from HP and Markforged, and scanners from Artec3D and Hexagon, plus a host of training and services offerings.

What Products and Services does the combined company offer?

Hawk Ridge Systems and Quest Integration have a long history in 3D design and SOLIDWORKS. It is a natural fit to combine the teams to provide comprehensive solutions for 3D design, manufacturing and 3D printing. Here is a short list of the capabilities and solutions that Hawk Ridge Systems provides:

- 3D Design & Engineering Solutions
 - SOLIDWORKS 3D CAD Software and Services
 - Analysis Tools and Advanced Simulation with DS Simulia® Abaqus
 - Product Data Management Tools – HawkWare™ and Flight Plans for PDM Implementations
 - Productivity Tools & Software Development – CustomTools, XBOM, HawkWare
 - SOLIDWORKS PCB and Mechatronics
 - DriveWorks
 - 3DEXPERIENCE Platform from Dassault Systèmes
- Manufacturing Software & Solutions
 - SOLIDWORKS CAM
 - CAMWorks®
 - CAM Post Processing and Custom Posts
 - Predator Software for Shop Floor and Networking
- Additive Manufacturing Solutions
 - 3D Printers from HP and Markforged
 - 3D Scanners from Artec3D, Hexagon, and Scanner software from Geomagic
- Training & Professional Services
 - Comprehensive training for SOLIDWORKS and CAMWorks in 22 locations
 - Professional Services for Advanced Analysis, Data Management and Technical Communications



What changes will I see?

As our customer, you are the priority. You should see little if any changes in the short term. Over the course of the next few months, we will be transitioning the website and the Quest Integration brand to Hawk Ridge Systems. By the beginning of 2021, we expect to have a unified website and combined customer deliverables.

Where are the offices?

Quest Integration is headquartered in Post Falls, Idaho and serves the Northwest and western Rockies states of Oregon, Washington, Idaho, Montana, Wyoming, and Utah. All current geography will continue to be supported by the Quest and Hawk Ridge Systems teams.

Hawk Ridge Systems has U.S. offices in California, Oregon, Washington, Nevada, Ohio, Wisconsin and Minnesota. In Canada, Hawk Ridge Systems has coast-to-coast coverage with offices in British Columbia, Alberta, Manitoba, Ontario and the Maritime Provinces.

The combined company has 22 offices, 225 people and 23,500 customers.

Is there any action I need to take?

Not a thing. It will be business as usual for you – you will still have the same great service and support that you have come to expect from the team at Quest.

Who is Hawk Ridge Systems?

Hawk Ridge Systems has been a leader in the DS SOLIDWORKS Community since 1996. Started in Silicon Valley, Hawk Ridge Systems consistently delivers value-added solutions to over 23,500 customers in the United States and Canada. With 225 people in 22 offices, Hawk Ridge Systems has been awarded global recognition for its leadership in 3D design, manufacturing and 3D printing solutions.

<https://www.hawkridgesys.com>