



SOLIDWORKS SUBSCRIPTION SERVICE PROGRAM

Your investment in SolidWorks software products begins your journey into the world of 3D Engineering and Design. The SolidWorks Subscription Service Program provides you with help along the way.

The SolidWorks Subscription Service program offers a smart, flexible way to protect your investment in SolidWorks solutions. Highlights include:

- New Software Releases
- Software Upgrades
- SolidWorks Customer Portal
- Knowledge Base
- Service Requests
- Enhancement Requests
- CSWP and CSWA Exams
- Customer Experience Programs

As a Value-Added Reseller for SolidWorks products, Quest Integration provides customers on Subscription Service the following additional benefits:

- Unlimited Phone Support
- Unlimited Email Support
- Certified SolidWorks Support
- Certified Simulation Support
- Certified Simulation Flow Support
- Certified Workgroup Data Management Support
- Certified Enterprise Data Management Support
- Certified 3D Via Product Documentation Support
- Special Offers and Discounts Exclusive to Subscription Customers

We are confident about putting our team to work for you. See what our customers have to say about our solution, our support, and our team.



Put Our Support to Work for You

The Solution:

"I could not ask for a better total product."

*Kurt Gauss, Lead Designer
GSI Outdoors*

The Support:

"Provides great service & support for the software users, specific to their unique industries."

*Steve Hamblin, Dir. Of Engineering
Cub Crafters*

The Team:

"Quest has been very good responding to our technical questions."

*Kylan Kracher, Chief Mech. Engineer
Trident Systems*

SolidWorks is one of the most powerful systems your company will ever use. **Is your team covered?**

Contact Us:

Ph: 1-800-370-3750 Address: 721 Lochsa Street, Ste 9
 Fx: 208-777-4718 Post Falls, ID 83854
 Email: welcome@qintegration.com Web: www.qintegration.com



Subscription Service Benefits

New Software Releases

Subscription Service qualifies you to receive new software releases automatically. We'll ship them to you for free.

Software Upgrades

As service packs for the software become available, you have access to download them 24x7.

SolidWorks Customer Portal

You have access to a website exclusively for support customers that provides license information, support tools, forums and more.

Knowledge Base

SolidWorks has created a powerful search engine for support customers that allows you to find answers to questions quickly.

Service Requests

Subscription Service customers can submit online technical service requests thru the Customer Portal. These requests are tracked and available for you to view when you login.

Enhancement Requests

This is your opportunity to influence future versions of the software by submitting your suggestions to SolidWorks.

CSWP and CSWA Exams

Subscription Service customers have free access to taking the Certified SolidWorks Professional and Associate exams.

Customer Experience Programs

Every year SolidWorks launches programs that invite your opinion and provide early visibility to the next release of the software. In addition, SolidWorks hardware and software Solution Partners make special offers available to you.

Unlimited Phone, Email and Web-Based Support

During regular business hours, Quest Integration's Technical Support team is here to answer your technical questions by phone, email and via the web. Powered by GoToMeeting®, our web-based support allows our team to see exactly what is happening on your screen.

Certified Support

We take certification very seriously and aim to provide you with the best-in-class support for the following:

- SolidWorks
- Simulation
- Flow Simulation
- Workgroup Data Management
- Enterprise Data Management
- 3DVIA Product Documentation

Special Offers and Discounts Exclusive to Subscription Customers

Subscription Service customers can receive special incentives on training, product upgrades and multiple seat orders.



We've Got You Covered.